FAQs

How do I register?
Registration for the National RAP Conference is processed through our Eventbrite page. Please use the following link to complete registration: Register Here

Is the conference completely online?
Yes.

What is an online conference?
An online conference is hosted on the internet which means that participants can attend from the comfort of their computers wherever they are in the world. Much like a physical conference, there are keynote speakers, panels and Q&A sessions, as well as networking events. You will be able to ask questions of the speakers and interact with other conference attendees. This conference is unique as it also includes an online community platform where you can post questions, access forums and follow learning journeys.

How much does it cost and what does it include?
Conference cost is $450 per person (+GST).
There is a group ticket available at $400 per person (+GST) for groups of five and above.

Eventbrite charges a processing fee and there will be a 1.5% credit card surcharge when making payment. The breakdown is provided when you make a ticket selection.

The fees include access to the conference community platform and all live sessions. This means access to videos, guides, learning journeys and networking opportunities all from one location and on-demand.

What methods of payment are accepted?
Eventbrite accepts Visa, MasterCard and American Express.

How do I confirm that I’m successfully registered?
Once your registration has been completed you will receive a confirmation email indicating that you are officially registered. This will include a tax invoice as well.

Who can attend the conference?
Any representative of a business, governing or non-for-profit organisation that holds or is interested in committing to a Reconciliation Action Plan (RAP). For more information about what a RAP is, click here.
What are the dates and times?

Pre-conference

**Tuesday 9 Feb**
Launch of online conference community including over two weeks of content and RAP community networking. Access content at your convenience at any time.

Preliminary program for live sessions:

<table>
<thead>
<tr>
<th>Live Sessions*</th>
<th>Days</th>
<th>Morning</th>
<th>Afternoon</th>
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<tbody>
<tr>
<td></td>
<td>Tues 23 Feb</td>
<td><strong>Focus: Racism and the state of reconciliation</strong></td>
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<td>11am – 12pm (AEDT)</td>
<td>1pm – 230pm (AEDT)</td>
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<td></td>
<td><strong>Opening plenary:</strong> The five dimensions of reconciliation</td>
<td>Taking action against racism</td>
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<td>Wed 24 Feb</td>
<td><strong>Focus: Truth telling and historical acceptance</strong></td>
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<td>11am – 12pm (AEDT)</td>
<td>1pm – 230pm (AEDT)</td>
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<td></td>
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<td>The urgent need for truth telling</td>
<td>Stories that matter</td>
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<td>Truth Telling in practice</td>
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<td>Thurs 25 Feb</td>
<td><strong>Focus: Action for lasting change</strong></td>
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<td>11am – 12pm (AEDT)</td>
<td>1pm – 2pm (AEDT)</td>
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<td></td>
<td>Meaningful relationships with Aboriginal and Torres Strait Islander Businesses</td>
<td>Closing plenary: Action for lasting change</td>
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*Subject to changes

What will I need to attend and participate in the conference?
You will need a computer, laptop, or tablet, a good internet connection and a valid registration. We will also ask you to download the Might Networks application so that you may participate in extra networking opportunities. You will receive login details in early February.

I can no longer attend the conference, but I pre-registered and paid the conference fee. Can I get a refund?
Registrations may be cancelled and a full refund issued up to 7 days prior to the commencement date of the conference. Cancellation must be made in writing to RAPtraining@reconciliation.org.au. No cancellation fee applies.
What if I cannot attend one of the scheduled live events?
All live sessions are available on-demand for all registered participants to view for up to 30 days’ post-conference.

Can multiple people use one registration?
Unfortunately, we do not have an option to have one registration shared by multiple people. Live sessions are recorded and available to view by anyone in your organisation for up to 30 days. Please note: The live sessions will have opportunities to ask questions and participate in discussions. These will not be available in the play-back recordings.

Can I buy a one-day pass to the conference?
Reconciliation Australia offers only full-conference registration. The experience and the pricing for the conference are based on participants attending the entire conference and being able to fully access the benefits of the online community.

My question is not listed here. Who do I contact?
Please contact a member of the RAP team at RAPtraining@reconciliation.org.au. We will try to answer your question as quickly as possible.