

2019 National RAP Conference

Walking Together, Working Together

23 - 25 OCTOBER

Conference FAQs

1. Is there parking available and how much does it cost?

The RAC Arena has an over 600 bay car park conveniently located under the venue. It can be accessed via both Milligan and Market Streets. Please access the RAC Arena website [here](#) for further details.

2. If I am using public transport, how do I get to the conference?

The RAC Arena is a short walk down Wellington Street, from the Perth City Bus and Train Stations. It is also close to City West and Perth Underground Train Stations. All train lines converge at the Perth City Train Station, a few hundred metres from Perth Arena. Please access the Transperth website [here](#) to plan your journey.

3. What methods of payment are accepted?

We accept Visa, MasterCard and American Express.

4. Is there a dress code?

Attendees are asked to arrive in business attire / smart casual.

5. I have accessibility requirements. What do I do?

The RAC Arena is specifically designed so that services, information and facilities are fully accessible. All levels of the RAC Arena are accessible via lifts. Please visit the RAC Arena website [here](#) for further accessibility details.

If you have any additional questions or concerns about accessibility, please indicate them on the registration form.

6. I have dietary requirements. What do I do?

Please indicate all dietary requirements on the registration form.

7. I can't go to the conference, but I pre-registered and paid the conference fee. Can I get a refund?

Registrations may be cancelled and a full refund issued up to 7 days prior to the commencement date of the event. Cancellation must be made in writing to RAPevents@reconciliation.org.au. No cancellation fee applies.

Cancellations less than 7 days before the event are no longer eligible for a refund.

8. Will photography & filming take place during the conference?

Photography and filming will be taken at this conference. While every care is taken to seek consent, it is not feasible to do this for large crowds. Where photography or footage is taken of an individual, consent will be sought prior to use.

9. How can I register? What are the registration rates?

Please use the following link to access registration:

<https://eventandconfco.eventsair.com/reconciliation-australia/reg/Site/Register>

Conference cost is \$600 which includes GST. There will be a 1.5% credit card surcharge when making payment.

10. When will the conference take place? Where is it located?

The opening event will be held at Mia Yellagonga, 11 Mount Street Perth on Wednesday, 23 October 2019. The conference will then be held at the RAC Arena, 700 Wellington Street, Perth on Thursday, 24 October 2019 and Friday, 25 October 2019.

11. Is the conference program available?

Yes. Please access the conference program [here](#).

12. Are there discounts available for accommodation for those attending the conference?

Yes. There is a 15% discount for accommodation through Four Points by Sheraton, 707 Wellington Street, Perth. For further information, please click [here](#).

13. How do I confirm that I'm successfully registered?

Once your registration has been completed you will receive a confirmation email indicating that you are officially registered.

My question is not listed here. Whom do I contact?

Please contact a member of the RAP team at RAPevents@Reconciliation.org.au. We will try to answer your question as quickly as possible.